



EXECUTIVE GUIDE

AI Production Readiness

A three-page go-live guide covering business, technology, controls, operations and adoption.

BEST FOR

Product owners, project managers, architects, security teams, operations teams and business sponsors.

01

Prove the outcome

Confirm the solution solves the intended problem and success criteria are measurable.

02

Prove the controls

Validate security, privacy, responsible-AI safeguards and human oversight before release.

03

Prove operations

Make support, monitoring, escalation, recovery, ownership and change processes ready before go-live.

04

Prove adoption

Ensure users understand the workflow, limitations, responsibilities and escalation routes.

FRAMEWORK

Six production-readiness gates

A production decision should be based on evidence across all six gates rather than a successful demonstration alone.

1

Business & ownership

Approved scope, accountable business owner, expected value, success measures, user groups and adoption plan.

2

Architecture & integration

Approved design, environments, identity, APIs, dependencies, resilience, recovery and capacity assumptions.

3

Data & knowledge

Approved sources, access controls, freshness, quality, retention and a process for correcting obsolete content.

4

Security & governance

Threat review, privacy controls, risk classification, approvals, human oversight, logging and audit evidence.

5

Quality & testing

Functional, edge-case, safety, performance and user testing with agreed acceptance thresholds and known limitations.

6

Operations & change

Monitoring, support, incidents, escalation, rollback, cost tracking, configuration change and ownership after launch.

ACTION CHECKLIST

Go-live decision checklist

 Business owner accepts scope, value measures and known limitations.	 Architecture, integration and environment readiness are confirmed.
 Security, privacy and governance approvals are complete.	 Quality and performance meet agreed production thresholds.
 Human review and escalation are defined where required.	 Monitoring, logging, support and incident routes are active.
 Users are prepared and operating instructions are available.	 Rollback and post-launch review plans are documented.

NEXT STEPS

Use a clear production decision

- GO - required evidence is complete and residual risk is accepted.
- CONDITIONAL GO - limited gaps have named owners, deadlines and safeguards.
- NO-GO - unresolved risk, quality, ownership or operational gaps block release.

Important

Production approval should follow the customer organisation's own governance, security, privacy, legal and change-management requirements.